

## LIMITED WARRANTY

### CLEANING AND VIDEO INSPECTION OF RESIDENTIAL SECONDARY SEWER LINES & DRAINS

#### **Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

#### **What is Covered:**

For cleaning and video inspection of a residential secondary sewer line (not a main sewer line) or a residential drain by My Plumber (the “**Work**”), this Limited Warranty covers one (1) cleaning within the first ninety (90) days after the Work is completed.

#### **What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover stoppage in a main sewer line.

This warranty does not cover cleaning of a residential secondary sewer line or a residential drain without a video inspection.

This warranty does not cover stoppage due to customer supplied parts or material.

This warranty does not cover stoppage due to a break in the line or stoppage due to causes in common with other lines.

This warranty does not cover cleaning of a commercial sewer or drain.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

***Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.***

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, REMEDIES, GUARANTIES AND LIABILITIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY EXCLUDED.

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#### **What My Plumber Will Do:**

For Work that is covered by this Limited Warranty, My Plumber will provide a maximum of one (1) cleaning within the first ninety (90) days after the Work is completed, at no charge to customer.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period indicated above under "What is Covered".

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## LIMITED WARRANTY

### CLEANING AND VIDEO INSPECTION OF RESIDENTIAL MAIN SEWER LINES

#### **Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

#### **What is Covered:**

For cleaning and video inspection of a residential main sewer line by My Plumber (the “**Work**”), this Limited Warranty covers one (1) cleaning within the first year after the Work is completed, at no charge to the customer.

Certain stoppages are not warranted: see “What Is Not Covered” below.

#### **What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover cleaning of a residential main sewer line without a video inspection.

This warranty does not cover stoppage due to customer supplied parts or material.

This warranty does not cover stoppage due to a break in the line or stoppage due to causes in common with other lines.

This warranty does not cover cleaning of a commercial sewer or drain.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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#### **What My Plumber Will Do:**

For Work that is covered by this Limited Warranty, My Plumber will provide a maximum of one (1) cleaning within the first year after the Work is completed, at no charge to customer.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under "What is Covered".

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

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**LIMITED WARRANTY**  
**INSTALLATION OF NEW RESIDENTIAL WATER HEATER**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of a new residential water heater provided by My Plumber (the “**Work**”), My Plumber warrants the water heater parts to be free from defect so as to pass without objection in the trade for the same period as the manufacturer warrants the water heater tank. My Plumber warrants 2 years labor for the warranted water heater parts. If the customer purchases a pre-filter to the water heater provided by My Plumber at the time the Work is completed, My Plumber warrants labor for water heater parts for 6 years after the Work is completed excluding Power Vent, Direct Vent and Apollo style water heaters. For installation of the pre-filter, My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years from completion of the Work.

If the Work includes installation of an expansion tank provided by My Plumber, My Plumber warrants the expansion tank, parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years from completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover maintenance of the water heater equipment, including but not limited to flushing of water heater and cleaning of burners.

This warranty does not cover replacement of Anode Rods as these are consumable maintenance parts.

Power Vent, Direct Vent, and Apollo style water heaters are not eligible for the 6 year pre-filter warranty. They are limited to 2 years parts and labor warranty.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY EXCLUDED.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**REPAIR OF WATER HEATER**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For repair of a water heater by My Plumber (the “**Work**”), My Plumber warrants the water heater repaired parts and labor to be free from defect so as to pass without objection in the trade up to one (1) year after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any parts not repaired or replaced in conjunction with the repair of the water heater.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state



**LIMITED WARRANTY**  
**INSTALLATION OF NEW WATER SERVICE**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of a new water service by My Plumber (the “**Work**”), My Plumber warrants the water line parts, excluding the pressure reducing valve and the main shut off valve, and labor to be free from defect so as to pass without objection in the trade up to ten (10) years after My Plumber restores the water service to the premises. My Plumber warrants the pressure reducing valve and main shut off valve parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years after My Plumber restores the water service to the premises.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover damage to asphalt, concrete, plants, grass, and landscaping.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when My Plumber restores the water service to the premises and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

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**LIMITED WARRANTY**  
**SEWER LINE**  
**(INSTALLATION, REPAIR, LINING)**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

If the Work is installation of a new sewer line by My Plumber, My Plumber warrants the sewer line parts, excluding connections between dissimilar materials, and labor to be free from defect so as to pass without objection in the trade up to twelve (12) years after My Plumber restores sewer service to the premises.

If the Work is installation of a partial sewer line or repair of a sewer line by My Plumber, My Plumber warrants the sewer line parts excluding connections between dissimilar materials and labor to be free from defect so as to pass without objection in the trade up to five (5) years after My Plumber restores sewer service to the premises.

If the Work is installation of a lining of the sewer by My Plumber, My Plumber warrants the sewer line parts and labor to be free from defect so as to pass without objection in the trade up to five (5) years after My Plumber restores sewer service to the premises.

**What Is Not Covered:**

This warranty does not cover any Work marked "No Warranty" on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover damage to asphalt, concrete, plants, grass, and landscaping.

This warranty does not cover sinkholes.

This warranty does not cover connections between dissimilar materials.

Sewer Lining is unable to repair a defect in the grading of the pipe. Such defect is not covered un this warranty.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins at restoration of the sewer service by My Plumber to the premises and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**INSTALLATION OF NEW FAUCET**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of a new faucet by My Plumber (the “**Work**”), My Plumber warrants the faucet parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused by use of cleaners containing abrasives, alcohol or other organic solvents.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**REPAIR OF FAUCET**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For repair of a faucet by My Plumber (the “**Work**”), My Plumber warrants the faucet parts and labor to be free from defect so as to pass without objection in the trade up to one (1) year after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused by use of cleaners containing abrasives, alcohol or other organic solvents.

This warranty is void if sums due to Contractor are not paid in full.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

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**LIMITED WARRANTY**  
**INSTALLATION OF NEW WATER CLOSET**

**Who is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of a new water closet by My Plumber (the “**Work**”), My Plumber warrants the water closet parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused by use of cleaners containing abrasives, alcohol or other organic solvents. Improper care and cleaning will void the warranty. **Use of in-tank toilet cleaners will void the warranty.**

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

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**How State Law Applies:**

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**LIMITED WARRANTY**  
**REPAIR OF WATER CLOSET**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For repair of a water closet by My Plumber (the “**Work**”), My Plumber warrants the water closet parts and labor to be free from defect so as to pass without objection in the trade up to one (1) year after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused by use of cleaners containing abrasives, alcohol or other organic solvents. Improper care and cleaning will void the warranty. **Use of in-tank toilet cleaners will void the warranty.**

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

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**How State Law Applies:**

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**LIMITED WARRANTY**  
**GENERAL PLUMBING REPAIR**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For a general plumbing repair by My Plumber (the “**Work**”), My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to one (1) year after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused by use of cleaners containing abrasives, alcohol or other organic solvents.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

***Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.***

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, REMEDIES, GUARANTIES AND LIABILITIES, EXPRESSED OR IMPLIED, ARISING BY LAW OR OTHERWISE, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY EXCLUDED.

***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**GENERAL HVAC REPAIR**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

If the Work is a repair or replacement of an HVAC component by My Plumber, My Plumber warrants parts and labor to be free from defect so as to pass without objection in the trade up to 30 days (30) days after completion of the Work.

If the Work is Task # FRP003 a replacement of all worn and questionable HVAC components with a cleaning of system, My Plumber warrants parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



**LIMITED WARRANTY**  
**INSTALLATION OF NEW HVAC EQUIPMENT**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of New HVAC equipment by My Plumber (the “**Work**”), My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**GENERAL ELECTRICAL REPAIR**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For a general electrical repair by My Plumber (the “**Work**”), My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to one (2) year after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by nature and natural disasters.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused by use of cleaners containing abrasives, alcohol or other organic solvents.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**INSTALLATION OF NEW ELECTRICAL EQUIPMENT**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of New Electrical equipment by My Plumber (the “**Work**”), My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by nature and natural disasters.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**INSTALLATION OF NEW ELECTRICAL PANEL**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For installation of New Electrical panel by My Plumber (the “**Work**”), My Plumber warrants limited parts and labor to be free from defect so as to pass without objection in the trade up to product lifetime after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover breakers, wire, conduit or meter base.

This warranty does not cover any problem that is caused by nature and natural disasters.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.



**LIMITED WARRANTY**  
**HOME SERVICE PLAN INSPECTION**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For a home service plan inspection (plumbing or HVAC) by My Plumber (the “**Work**”), My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to thirty (30) days completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

**LIMITED WARRANTY**  
**REMODEL & RENOVATION**

**Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

**What is Covered:**

For general remodel and renovation work by My Plumber that is not covered by a more specific warranty in this Limited Warranty pamphlet (the “**Work**”), My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to one (1) year after completion of the Work.

**What Is Not Covered:**

This warranty does not cover any Work marked “No Warranty” on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty does not cover any problem that is caused use of cleaners containing abrasives, alcohol or other organic solvents. Improper care and cleaning will void the warranty. **Use of in-tank toilet cleaners will void the warranty.**

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR’S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

## LIMITED WARRANTY

### INSTALLATION OF NEW RESIDENTIAL WATER HEATER WITH PURCHASE OF 10 YEAR WARRANTY AND PRE-FILTER

#### **Who Is Covered:**

This Limited Warranty is to the original consumer purchaser during the term of the warranty. This Limited Warranty is **not** transferable to subsequent owners.

#### **What is Covered:**

For installation of a new residential water heater provided by My Plumber, My Plumber warrants the water heater, parts to be free from defect so as to pass without objection in the trade for the same period as the manufacturer warrants the water heater tank. My Plumber warrants 2 years labor for the warranted water heater parts. For installation of a new residential water heater with the purchase of a 10 year warranty and a pre-filter provided by My Plumber at the time the Work is completed, My Plumber warrants labor for water heater parts for 10 years after the Work is completed excluding Power Vent, Direct Vent and Apollo style water heaters. For installation of the pre-filter, My Plumber warrants the parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years from completion of the Work.

If the Work includes installation of an expansion tank provided by My Plumber, My Plumber warrants the expansion tank, parts and labor to be free from defect so as to pass without objection in the trade up to two (2) years from completion of the Work.

#### **What Is Not Covered:**

This warranty does not cover any Work marked "No Warranty" on the Agreement.

This warranty does not cover defects due to customer supplied parts or material.

This warranty does not cover maintenance of the water heater equipment, including but not limited to flushing of water heater and cleaning of burners.

Power Vent, Direct Vent, and Apollo style water heaters are not eligible for the 10 year pre-filter and 10 year warranty. They are limited to 2 years parts and labor warranty.

This warranty does not cover any problem that is caused by frozen pipes.

This warranty does not cover any problem that is caused by abuse, alteration, misuse, ordinary wear, failure to follow directions, improper maintenance, existing code deficiencies or defective conditions at the premises, or an act of God.

This warranty is void if sums due to Contractor are not paid in full.

CONTRACTOR'S LIABILITY FOR BREACH OF WARRANTY SHALL BE LIMITED EXCLUSIVELY TO THE REMEDIES (AT THE SOLE OPTION OF CONTRACTOR) OF REPAIR OR REPLACEMENT OF ANY DEFECT COVERED BY THE WARRANTY, SUBJECT TO ANY CONDITIONS AND LIMITATIONS STATED IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CONTRACTOR BE LIABLE FOR INCIDENTAL, INDIRECT, CONSEQUENTIAL OR OTHER DAMAGES OR LOSSES RESULTING FROM A BREACH OF WARRANTY.

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***Applicable law may not allow the exclusion of implied warranties, so the above exclusions may not apply to you.***

**What My Plumber Will Do:**

My Plumber will repair or replace, at its sole option, any defect covered by this Limited Warranty, subject to the conditions and limitations stated herein. See “Who Is Covered”, “What Is Covered” and “What Is Not Covered,” above.

**Period of Coverage:**

Warranty coverage begins when the Work is completed and runs for the specified period as indicated above under “What is Covered”.

**How to Get Service:**

Contact My Plumber at (866)4-MYPLUMBER or (866)469-7586. 6897 Gateway Court, Manassas, Virginia 20109. A service representative will come and take the necessary action to correct problems covered by the Limited Warranty.

**How State Law Applies:**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.